

## Carpet Cleaning Hints & Tips Before We Arrive

While we look forward in cleaning your carpets, we will need your assistance to make the areas you want cleaned as accessible as possible.

1. Please make sure we have a parking spot as close to your front door as possible. If you are moving out please make sure your removalists is not booked in on the same day as the carpet cleaning.
2. All breakable items should be removed from the cleaning area and stored in a safe place. Medium sized furniture like coffee tables, dining chairs or ottomans should also be removed from the cleaning area. Lounge suits can remain behind as we will move them around during the carpet cleaning process. We will also place protective coasters under furnishings with wood or metal legs to protect the carpet and the furniture. Heavy furniture like china cabinet's, entertainment units and pianos should remain in place. We will clean as close to these item`s as possible.
3. Remove all items from the floor such as clothes, towels, toys, pot plants, bins etc. Please tuck or pin up bed sheets that are over hanging. Curtains or drapes can be hung up on the end of the rod or draped over each other.
4. If you have pets please make sure they have a safe place to go as your front door needs to stay open during the carpet cleaning process.
5. We recommend all skirting boards to be cleaned of dust and cob webs before we arrive.
6. Please show our carpet cleaning technician of any stains, spills or spots you would like us to remove and where they are located. It would also help if you know what had caused these stains.
7. After the carpet cleaning has been completed keep your windows and doors open as this will help increase drying times.

If you have any questions or concerns, feel free to call us on 3823 2333 or visit [ww.safeclean.com.au](http://ww.safeclean.com.au)